

Community Partnerships 2024

Information Pack

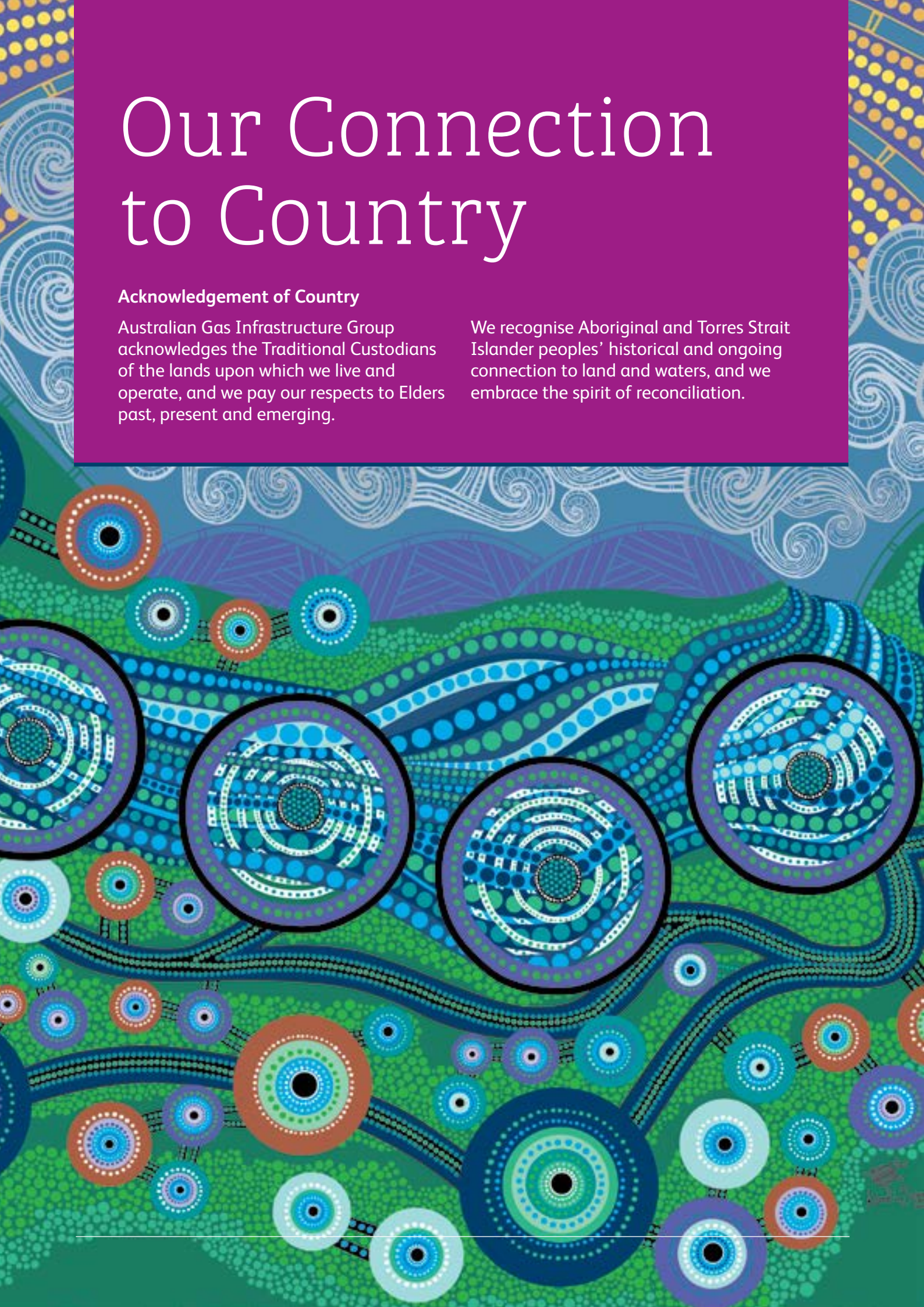


Our Connection to Country

Acknowledgement of Country

Australian Gas Infrastructure Group acknowledges the Traditional Custodians of the lands upon which we live and operate, and we pay our respects to Elders past, present and emerging.

We recognise Aboriginal and Torres Strait Islander peoples' historical and ongoing connection to land and waters, and we embrace the spirit of reconciliation.



AGIG is committed to respectfully operating on Country and with our communities. We seek to continually learn and evolve to ensure we continue to deliver for Australians.

We have worked with Yorta Yorta artist Karen Briggs to illustrate our role in delivering energy as a key element of life in these communities.

“This artwork shows AGIG’s connection to Country with elements of hills, sky, wind and vegetation in the background along with water flowing through the landscape to represent the journey of life and renewal, as it travels across the country.

Energy travels through the networks and pipelines weaving across country, connecting to communities across Australia.

The sun and wind are represented as part of this cycle by providing energy to the four large circles which represent the process of making renewable and carbon-neutral gas.”

- Karen Briggs

We are Australian Gas Infrastructure Group (AGIG)

one of Australia's largest gas infrastructure businesses.

We deliver gas to more than two million customers across every Australian mainland state and the Northern Territory, through 35,000km of distribution networks, 4,300km of gas transmission pipelines and via 60 petajoules of gas storage capacity.



AGN operates gas infrastructure (distribution and transmission pipelines) in Victoria, South Australia, Queensland, New South Wales and the Northern Territory and Australia's largest renewable hydrogen production facility, Hydrogen Park South Australia.



DBP operates Western Australia's principal gas transmission system. Australian Gas Infrastructure Developments (AGID) operates unregulated transmission pipelines, gas processing and storage in Western Australia and the Northern Territory.



MGN operates gas distribution infrastructure in Victoria.

We are committed to the communities that we serve.

It is important to our business that we make a positive contribution to the communities that we serve across Australia. One of the key ways we do this is through our Community Partnerships Program (CPP).

Our CPP has continued to grow and strengthen every year, reflected by the more than doubling of volunteering hours by our people in 2023. I am very proud of the contribution our people make to support their communities and am keen to see this continue to grow into the future. Through our dollar-matching of staff donations, in 2023 we have together raised an additional \$50,000 for those charities that are important to our people.

Consistent with this, we are proud to have been ranked the 16th best workplace to give back in Australia in 2023.

Please take the time to read through this overview of our CPP to further understand the benefits of partnering with our business.

We look forward to continuing to support our communities in 2024.

Craig de Laine
Chief Executive Officer
Australian Gas Infrastructure Group



Our Vision

To be the leading gas infrastructure business in Australia. We achieve top quartile performance on our targets.



Delivering for Customers

Public safety

Reliability

Customer service



A Good Employer

Health and safety

Employee engagement

Skills development



Sustainably Cost Efficient

Working within industry benchmarks

Delivering profitable growth

Environmentally and socially responsible

Our Values

They drive our culture, how we behave and how we make decisions.



Perform

We are accountable to our customers and stakeholders, we are transparent on our performance and we deliver results. We continuously improve by bringing fresh ideas and constructive challenge.



Trust

We act with integrity, we do the right thing, we are safe guardians of essential Australian infrastructure. We act in a safe and professional manner.



Respect

We treat our customers and our colleagues the way we would want to be treated, and we embrace and respect diversity.



One Team

We communicate well and support each other, and we are united behind our shared vision.

The future of gas is bright. As a business we are taking active steps to contribute to a low carbon economy.

At AGIG, we are committed to delivering a sustainable gas supply.

The Australian Government has committed to achieve net zero emissions by 2050 and renewable gas can help us achieve these targets.

When burned, renewable and carbon-neutral gases such as hydrogen and biomethane can be used in the same way as natural gas is today, but do not result in additional carbon emissions to the atmosphere. By blending and

ultimately replacing natural gas with renewable gas we can use our existing infrastructure to supply renewable gas to our customers. It also means customers retain their choice of energy supply, and those industries relying on gas can continue to access it.

A cleaner energy future.

Our vision is to deliver at least 10 % renewable gas by volume in our distribution networks by 2030 and to fully decarbonise our networks by no later than 2050.

We are delivering on this vision through a range of projects across Australia and across the gas value chain. Our projects include:

Hydrogen Park South Australia (HyP SA)

HyP SA is an Australian first project producing renewable hydrogen through a 1.25MW electrolyser. Commencing production in May 2021, and expanded in March 2023, HyP SA delivers a 5 % renewable gas blend to more than 4,000 gas customers in Adelaide's south in the suburbs of Mitchell Park, Clovelly Park and parts of Marion. This includes households, businesses and schools.

Hydrogen Park Gladstone (HyP Gladstone)

A 175kW electrolyser to demonstrate the production of renewable hydrogen for blending with natural gas (up to 10 % by volume) and supply to the entire network of Gladstone, including residential and industry. Construction of the facility commenced in October 2023 and is expected to be blending to the network in March 2024. The project is proudly funded by the Queensland Government in association with AGIG.

Hydrogen Park Murray Valley (HyP Murray Valley)

HyP Murray Valley will see the development of a 10MW electrolyser and associated equipment to produce renewable hydrogen. The electrolyser is set to be the largest on the east coast of Australia at the time of its commissioning.

Initially the facility will use renewable hydrogen for gas blending at up to 10 % by volume to start decarbonising the gas networks in the Albury Wodonga region.

The facility is ideally located to realise other end uses, including refuelling, as the hydrogen market develops.

The project includes funding from the Australian Renewable Energy Agency and the Victorian Government, with additional financial backing from the Clean Energy Finance Corporation.

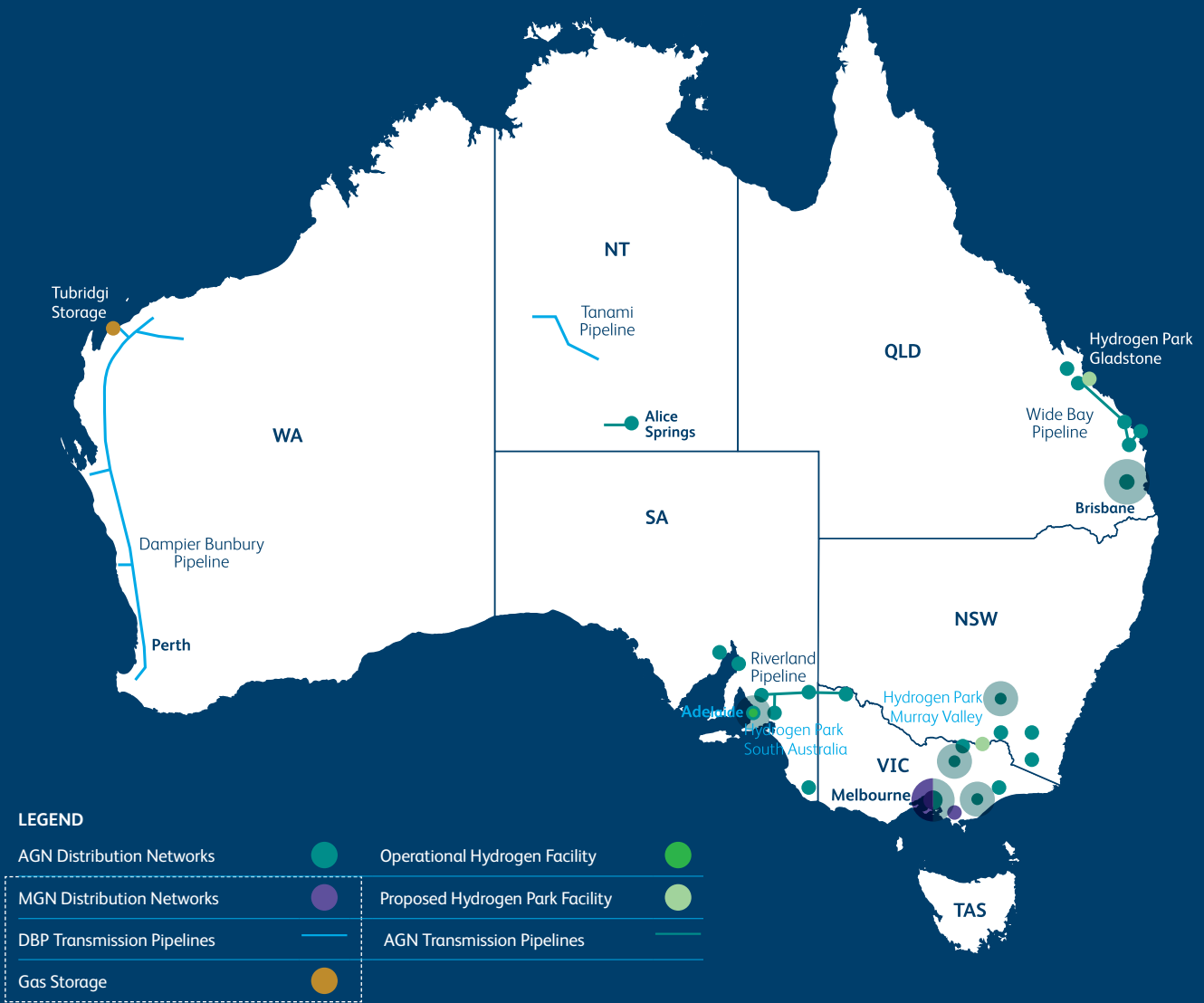
In addition to developing our own renewable gas projects across Australia, we are committed to working with governments, industry and research organisations to develop our Vision collaboratively. We are members of the Future Fuels Cooperative Research Centre, the Australian Hydrogen Council, Bioenergy Australia, the Australian Industry Energy Transition Initiative, and the Clean Energy Council.



We own and operate infrastructure that delivers gas to more than 2 million Australian homes and businesses, safely and reliably every day.

We also deliver and store gas that supports the Australian economy for power generators, mines and manufacturers.

We are taking active steps towards sustainable gas delivery for the future. Hydrogen Park South Australia, Australia's largest renewable hydrogen production facility, delivers a 5% renewable gas blend to more than 4,000 gas customers in parts of Adelaide's City of Marion.



Assets in the dotted box are Australian Gas Infrastructure Holdings Assets.

South Australia

- 474,627 customers
- Distribution 8,348km
- Transmission 480km

Victoria

- 1,456,139 customers
- Distribution 22,110km
- Transmission 501km

New South Wales

- 62,991 customers
- Distribution 2,119km
- Transmission 84km

Queensland

- 110,128 customers
- Distribution 3,234km
- Transmission 314km

Northern Territory

- 1,166 customers
- Distribution 39km
- Transmission 601km

Western Australia

- 55 shippers
- Transmission 2,337km
- 60PJ gas storage

Note: Penetration rate is an estimate of the percentage of homes connected to the gas in areas served by our networks

Community Partnerships

We have a proud history of supporting community groups and organisations with funding and in-kind support.

We support community groups, projects, events and programs that are socially and environmentally responsible, raising awareness of our commitment to the regions we serve.

Key areas of investment include helping those who are experiencing vulnerable situations, promoting diversity and inclusion, environmental sustainability and resilience, education and supporting local communities to prosper.

Our Community Partnerships Program spans across our national business, and includes our valued longer-term relationships with Angel Flight, Clontarf Foundation, Foodbank and Greening Australia.

Each year we look for new partnerships with organisations, both big and small, through an application process, that align with our Vision and Values.

Our people are our greatest asset, and that's why we support our staff to make a difference in their community. We provide staff with two paid leave days annually to volunteer, dollar matching for funds raised by them to support charities important to them, as well access to funding to support local community causes.



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We work together with partner organisations, to help build a brighter future.

Greening Australia



Greening Australia delivers practical, science-based solutions to some of Australia's biggest environmental challenges, believing that people thrive when nature thrives.

Greening Australia is national not-for-profit working to restore and rebuild Australia's diverse landscapes, habitats and ecosystems, connecting community, economy and our natural environment. With projects spanning the breadth of the country – from city suburbs to remote rural locations – they apply a science-led, collaborative approach to deliver nature-based solutions addressing the twin crises of climate change and biodiversity loss.

In 2023 we supported Greening Australia as, through its projects across Australia, it established over 4.3 million native plants, restored 330,000 hectares of native habitat, and sequestered 37,920 tonnes of carbon, helping advance its vision of healthy and productive landscapes where people and nature thrive.



greeningaustralia.org.au



Clontarf Foundation



The Clontarf Foundation believes from little things, big things grow. The Foundation exists to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal and Torres Strait Islander men and by doing so equips them to participate more meaningfully in society.

The foundation's focus is to improve school attendance, encourage Year 12 completion and assist in finding positive post school destinations, whether that be employment or further education.

Delivered through a network of academies established in partnership with schools and local communities, program staff mentor and counsel students on a range of behavioural and lifestyle issues, whilst the school caters for their educational needs. Now entering its 25th year, the Clontarf approach has proven to be very successful in attracting and retaining young men to school, also in having them embrace more disciplined, purposeful and healthy lifestyles. The Foundation now operates 149 academies and caters for more than 11,000 members in Western Australia, Northern Territory, Victoria, NSW, Queensland and South Australia.

Our funding helps run existing programs and continue the growth and expansion of academies to reach more students in South Australia, Western Australia and Victoria.



"The Clontarf Foundation is proud to partner with Australian Gas Infrastructure Group (AGIG) and is thrilled that it has chosen to extend its agreement.

Not only does this partnership provide Clontarf with vital private sector funding that directly contributes to the continued operation of our expanding network of academies across the country, but it also opens up development and employment pathways for the 11,000 young Aboriginal and Torres Strait Islander men enrolled in our program.

With our joint efforts, we'll continue to support these young men to engage in education, complete Year 12 and enter sustainable, fulfilling employment or further education."

Gerard Neesham
Chief Executive Officer, Clontarf Foundation

clontarf.org.au



Foodbank



Foodbank is the largest provider of food relief in Australia. 3.7 million households in Australia struggled to put food on the table this year.

Foodbank believe everyone should have access to good food. They are helping the everyday Australians who are going without.

In Australia Foodbank works with 2,625 frontline charities and 2,890 school breakfast programs to get over 82 million meals out to those who could use a hand.

“In the last 12 months more than 3.7 million households in Australia have experienced hunger. With the cost-of-living crisis putting additional pressure on already struggling household.

Food insecurity is now being experienced in homes it has never touched before, with 77 percent of food insecure households experiencing it for the first time in the past year.

Foodbank are working hard to ensure that we can get the most good food, to the most people in need, in the most efficient way possible.

We couldn't do this without the support of organisations like AGIG.

Together we are feeding Aussies in need every day.”

Greg Pattinson
Chief Executive Officer
Foodbank South Australia





Angel Flight

Inaugural flagship partner Angel Flight is a national charity whose goal is to assist rural Australians across the entire country with access to vital, but non-emergency, specialist medical treatment that would be otherwise unavailable due to vast distances, high travel costs or other difficulties.



**“Help where help is needed is a philosophy that we live and breathe at Angel Flight,”
Marjorie Pagani Angel Flight Australia CEO.**

Angel Flight is a unique Australian charity that coordinates non-emergency free flights and drives to help country people dealing with the triple trouble of bad health, poor finances, and daunting distance. Volunteer pilots and drivers, transport patients and their families to medical facilities anywhere in Australia. Donating their time, aircraft and AGIG’s funding enabled Angel Flight to pay for around 10,000 litres of aviation fuel, enough to cover 46,000 km and the transportation of 80-100 people in need.

Angel Flight help people of all ages needing medical treatment at destinations where other forms of transport are physically and emotionally taxing or unaffordable.

To date Angel Flight has serviced around 340 communities across Australia ensuring everyday people living in the bush get access to care and support in the same way as those living in capital cities. For too many remote communities, access to much-needed health care is out of reach and there is a gap in the market for consistent and familiar medical professionals who both work and live in the community.

We support our staff to make a difference.

We encourage our staff to volunteer their time through our partnership program, which enables up to two paid leave days each year for each employee. Volunteering opportunities include food hamper packing with Foodbank, tree planting, as well as other activities such as 'Walk a Mile in my Boots' for the Hutt St Centre. Our staff are passionate about how they can be involved with our partner organisations to make a difference.

It's great to work for an organisation that recognises the importance of providing staff with the opportunity to give back by offering two volunteer days per calendar year!

In 2023, I've been fortunate enough to volunteer with the Hutt Street Centre as an "Angel for a Day" by supporting a lunch service for those in Adelaide experiencing homelessness, Kickstart for Kids by serving breakfast to children at a local primary school and Foodbank to pack Christmas Hampers for those doing it tough over the festive season.

Ann-Marie Quinn
Sustainability Manager
Australian Gas Infrastructure Group

AGIG's Community Partnerships Program stood out to me when recently making the decision to choose my new employer. It was wonderful to see the company's values aligned with my own, as well as encouraging their staff to get involved by offering two volunteer leave days, per year.

It is evident AGIG does actually care about supporting their communities, as well as supporting staff to support their charities of interest through dollar matching donations. This means that when I donate to a charity that means something to me, my donation is going to make double the difference.

Andrea Love
CPO Onboarding Coordinator
Australian Gas Infrastructure Group





In 2023 we were recognised in the Top 20 of Australia's Best Workplaces to Give Back.

Partner with us.

Applications for funding in the 2024 calendar year are open until 13 January 2024.



Community Partnerships

Applications 2024

We are looking for partnerships that align with our vision and values, and make a positive contribution to:



Helping those who are experiencing vulnerable situations



Supporting local communities to prosper



Environmental sustainability and resilience



Promoting diversity and inclusion



Education

We are seeking applications from organisations across Australia for funding of up to \$50,000. Applications should include the following:

- The organisation's overview and long term goals
 - The defined target audience group and expected reach of the sponsorship
 - A description of specific outcomes to be supported by the sponsorship and how these outcomes will be achieved
 - The requested contribution from AGIG (financial and/or in-kind) and overview benefits to the organisation, the community and AGIG
 - How will the sponsorship be used, measures and what reporting will occur including key events and dates
 - Opportunities for AGIG employees to be involved and how
 - A list of other sponsorships associated with the organisation
- Applicants must be a registered business or charity. Financial commitments will not be paid to recipients via third parties (e.g. via crowd funding platforms).

**Want to talk to someone about a partnership opportunity?
Get in touch with the Community Partnerships team via
communitypartnerships@agig.com.au or by calling 0421 134 596.**

Application forms are available to download from [agig.com.au](https://www.agig.com.au).



General Enquiries

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agig.com.au

AGN

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Mon-Fri, 9am to 5pm (ACST)

australiangasnetworks.com.au

DBP

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dbp.net.au

MGN

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multinetgas.com.au

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